

# NCEA's -- Mutual Assistance Overview

In Effect Since: July 25, 2008

***Contacts were updated on: March 25, 2011***

**The NCEA Mutual Assistance Agreement is provided as a membership benefit.**

**A master copy of the NCEA Mutual Assistance Agreement is maintained in the NCEA office.**

## **NCEA's Office & Contact Information:**

### **North Central Electric Association, Inc.**

NCEA's Office is located at: 2901 Metro Drive, Suite 203, Bloomington, MN, 55425.

NCEA's Staff Contact: Dale Yohnke, Executive Director, Cellular: 612-325-8740

NCEA's Phone number is: 952-854-4405 or 800-925-4985

NCEA's Cellular/Night Weekend Number: 612-325-8740

NCEA's Fax number is: 952-854-7076

NCEA's Website is at: [www.ncea-online.org](http://www.ncea-online.org)

NCEA's Staff Email: [dale@ncel.org](mailto:dale@ncel.org)

## **To Start an NCEA Mutual Assistance Request:**

You are urged to contact the personnel on the enclosed worksheets of this database document.

Please contact utilities that you feel can help you in your specific situation.

You are encouraged to initiate dialogue that you feel will help your company solve its request.

## **To Update Your Utilities' Contact Information:**

Email your specific worksheet to the NCEA providing the information that you have to change.

Staff will update your worksheet to the master copy.

Staff will email all primary & secondary contact personnel with a new database.

**NCEA will review the MA document and Contact Personnel annually at its' annual Delivery Workshop.**

## **Comments or questions to make this process more efficient can be directed to:**

Mike Sydow, NCEA Mutual Assistance Chair -- [michael.sydow@northwestern.com](mailto:michael.sydow@northwestern.com)

Dale Yohnke, NCEA Executive Director -- [dale@ncel.org](mailto:dale@ncel.org)



# OTTER TAIL POWER COMPANY

**Utility Type:** Electric only

**Date Executed:** July 1, 2008 ~ **Updated on:** March 29, 2011

**Service Area:** MN, ND, SD

**Mailing Address:** P.O. Box 496, Fergus Falls, MN, 56538-0496

## Individuals to Call for Emergency Assistance:

### Authorized Representative:

Name: Dan Wynn  
Title: Supervisor - Operations & Training  
Address: P.O. Box 496, Fergus Falls, MN, 56538-0496  
Email: [dwynn@otpc.com](mailto:dwynn@otpc.com)  
Pager Number: n/a  
Day Phone: 218-739-8685  
Night/Home Phone: 701-642-1232  
Cellular Phone: 218-770-2480  
FAX: 218-739-8442

### Alternate Authorized Representative:

Name: Brad Howland  
Title: Area Manager  
Address: P.O. Box 496, Fergus Falls, MN, 56538-0496  
Email: [bhowland@otpc.com](mailto:bhowland@otpc.com)  
Pager Number: n/a  
Day Phone: 218-739-8340  
Night/Home Phone: 218-736-5150  
Cellular Phone: 218-770-2470  
FAX: 218-739-8731

### Systems Operations Center With 24-Hour Telephone Answering:

Name: Greg Berg  
Title: Supervisor - Power System Operators  
Address: P.O. Box 496, Fergus Falls, MN, 56538-0496  
Email: [gberg@otpc.com](mailto:gberg@otpc.com)  
Pager Number: n/a  
Day Phone: 218-739-8571  
Night/Home Phone: 218-739-2143  
Cellular Phone: 218-770-7649  
FAX: 218-739-8625  
Radio Frequency: Call Steve Rau (218-739-8618) for details of OTP's VHF system

**Choice of Law:** Minnesota

### Billing & Payment Address:

Name of Utility: Otter Tail Power Company  
Contact Person: Jeff Lemen  
Department Of Utility: Customer Care & Operations Support  
Address: P.O. Box 496, Fergus Falls, MN, 56538-0496  
Phone: 218-739-8354  
FAX: 218-739-8941

# MONTANA-DAKOTA UTILITIES

**Utility Type:** Electric, Gas & Fiber Optics

**Date Executed:** July 1, 2008 ~ **Updated on:** March 25, 2011

**Service Area:** ND, SD, MN, WY & MT

**Mailing Address:** 400 North Fourth St., Bismarck, ND, 58501

## Individuals to Call for Emergency Assistance:

### Authorized Representative:

Name: Daryl Anderson  
Title: Manager - Distribution Engineering  
Address: 400 North Fourth Street, Bismarck, ND, 58501  
Email: [daryl.anderson@MDU.com](mailto:daryl.anderson@MDU.com)  
Pager Number: n/a  
Day Phone: 701-222-7994  
Night/Home Phone: 701-425-6186  
Cellular Phone: 701-425-6992  
FAX: 701-222-7853

### Alternate Authorized Representative:

Name: Craig Lohstreter  
Title: Electric Superintendent  
Address: 909 Airport Road, Bismarck, ND, 58501  
Email: [craig.lohstreter@mdu.com](mailto:craig.lohstreter@mdu.com)  
Pager Number: n/a  
Day Phone: 701-224-5815  
Night/Home Phone: 701-751-0700  
Cellular Phone: 701-220-6946  
FAX: 701-224-5834

### Systems Operations Center With 24-Hour Telephone Answering:

Name: Ron Riffey  
Title: Control Center Supervisor  
Address: 400 North Fourth Street, Bismarck, ND, 58501  
Email:  
Pager Number: n/a  
Day Phone: 701-222-7698  
Night/Home Phone: 701-222-7698  
Cellular Phone: 701-222-7698  
FAX: 701-222-7872  
Radio Frequency: n/a

**Choice of Law:** North Dakota

### Billing & Payment Address:

Name of Utility: Montana-Dakota Utility Company  
Contact Person:  
Department Of Utility: Accounts Payable  
Address: 400 North Fourth Street, Bismarck, ND, 58501  
Phone: 701-222-7887  
FAX: 701-222-7885

# NORTHWESTERN ENERGY

**Utility Type:** Electric & Gas (Transmission & Distribution)

**Date Executed:** July 1, 2008 ~ **Updated on:** March 25, 2011

**Service Area:** SD, NE, MT

**Mailing Address:** 3010 W. 69th Street, Sioux Falls, SD, 57108

## Individuals to Call for Emergency Assistance:

### Authorized Representative:

Name: Mike Sydow  
Title: General Manger - SD & NE Retail Operations  
Address: 600 Market Street W., Huron, SD, 57350  
Email: [michael.sydow@northwestern.com](mailto:michael.sydow@northwestern.com)  
Pager Number: n/a  
Day Phone: 605-353-7463  
Night/Home Phone: 605-354-2743  
Cellular Phone: 605-354-2743  
FAX: 605-353-7519

### Alternate Authorized Representative:

Name: Reed McKee  
Title: Assistant Manager - SD & NE Retail Operations  
Address: 600 Market Street W., Huron, SD, 57350  
Email: [reed.mckee@northwestern.com](mailto:reed.mckee@northwestern.com)  
Pager Number: n/a  
Day Phone: 605-353-7464  
Night/Home Phone: 605-354-9010  
Cellular Phone: 605-354-9010  
FAX: 605-353-7479

### Systems Operations Center With 24-Hour Telephone Answering:

Name: On Call Staff  
Title:  
Address:  
Email:  
Pager Number: n/a  
Day Phone: SD & NE: 800-246-6977 or MT: 888-467-2669  
Night/Home Phone:  
Cellular Phone:  
FAX:  
Radio Frequency:

**Choice of Law:** South Dakota

### Billing & Payment Address:

Name of Utility: NorthWestern Energy  
Contact Person: John Kasperick  
Department Of Utility: Accounts Payable  
Address: 40 East Broadway, Butte, MT, 59701  
Phone: 406-497-2760  
FAX:

# BLACK HILLS POWER INC.

**Utility Type:** Electric & Gas

**Date Executed:** July 1, 2008 ~ **Updated on:** March 25, 2011

**Service Area:** SD, WY, MT

**Mailing Address:** P.O. Box 1400, Rapid City, SD, 57709-1400

## Individuals to Call for Emergency Assistance:

### Authorized Representative:

Name: Mike Theis  
Title: Manager - Electric Distribution & Operations  
Address: P.O. Box 1400, Rapid City, SD, 57709-1400  
Email: [michael.theis@blackhillscorp.com](mailto:michael.theis@blackhillscorp.com)  
Pager Number: n/a  
Day Phone: 605-721-2318  
Night/Home Phone: 605-391-4529  
Cellular Phone: 605-391-4529  
FAX: 605-721-2574

### Alternate Authorized Representative:

Name: Alan VanBochove  
Title: Supervisor - Construction Services  
Address: P.O. Box 1400, Rapid City, SD, 57709-1400  
Email: [alan.vanbochove@blackhillscorp.com](mailto:alan.vanbochove@blackhillscorp.com)  
Pager Number: n/a  
Day Phone: 605-721-2574  
Night/Home Phone: 605-255-5533  
Cellular Phone: 605-391-2142  
FAX: 605-721-2574

### Systems Operations Center With 24-Hour Telephone Answering:

Name: Kelly Wolfe  
Title: Manager - T & D Reliability Center  
Address: P.O. Box 1400, Rapid City, SD, 57709-1400  
Email: [kelly.wolfe@blackhillscorp.com](mailto:kelly.wolfe@blackhillscorp.com)  
Pager Number: n/a  
Day Phone: 605-721-2266  
Night/Home Phone: n/a  
Cellular Phone: n/a  
FAX: 605-721-2572  
Radio Frequency: Multiple, UHF Trunking System

**Choice of Law:** South Dakota

### Billing & Payment Address:

Name of Utility: Black Hills Power Inc.  
Contact Person:  
Department Of Utility: General Services  
Address: P.O. Box 1400, Rapid City, SD, 57709-1400  
Phone: 605-721-2630  
FAX: 605-721-2573

# NCEA Utilities Not Participating in this MA Agreement

Updated on: March 25, 2011

## **Name of Utility**

## **Mutual Assistance (MA) Contact**

**Xcel Energy Inc. - MN, ND & SD:**

Mike Boland, 612-619-2514

[michael.p.boland@xcelenergy.com](mailto:michael.p.boland@xcelenergy.com)

**Xcel Energy Inc. - Wisconsin:**

Ray Jasicki, 715-577-2606. Cell: 715-214-7570

[raymond.j.jasicki@xcelenergy.com](mailto:raymond.j.jasicki@xcelenergy.com)

**ALLETE-Minnesota Power & SWLP:**

Larry Tessier: 218-722-1972 ext. 2647. Cell: 218-590-5919

[ltessier@mnpower.com](mailto:ltessier@mnpower.com)

**American Transmission Company:**

Mike Rowe or John MacNamara, 262-506-6700

[mrowe@atcllc.com](mailto:mrowe@atcllc.com)

[jmacnamara@atcllc.com](mailto:jmacnamara@atcllc.com)

**Wisconsin Public Service / Integrys:**

Vern Peterson 920-433-5501

[vjpeterson@wisconsinpublicservice.com](mailto:vjpeterson@wisconsinpublicservice.com)

## **Other Mutual Assistance Resources:**

Edison Electric Institute:

Laura Hussey, 202-508-5064

American Gas Association:

Nneka Assing, 202-824-7332

Midwest Mutual Assistance Group  
(MTAG):

Larry Tessier, 218,722-1972 ext. 2647