

# Survey Results ~ 2009 NCEA IT Workshop ~ Duluth, MN

**Thank you for attending this NCEA workshop. Your answers help shape next years' workshop. Results will be posted on your NCEA website within ten business days at – [www.ncea-online.org](http://www.ncea-online.org).**

	Exceptional	Good	Average	Below Avg.	Poor
<b>OVERALL – Rate This NCEA IT Workshop</b>	<b>70%</b>	<b>30%</b>	_____	_____	_____
<i>Rate the NCEA: registration process – Did you have adequate notice, format, etc.?</i>	90%	10%	_____	_____	_____

**Provide your general workshop comments:** *As always, this is my favorite meeting of the year ... Again, a well coordinated event ... Nice workshop ... Good presentations ... Great location and a fabulous hotel ... Meeting room a little crowded ... Interaction with fellow NCEA sister companies is always great! ... Excellent format for this meeting ... Topics were very pertinent ... Will plan to attend again in the future ... Good sessions ...*

## Rate these General Session presentations:

“Utility Smart Grid – Back Office Requirements”	70%	30%	_____	_____	_____
“Smart Grid – Intelligent Customers”	40%	50%	_____	_____	10%
“MP’s Data Historian Project”	30%	40%	30%	_____	_____
“IT Roundtable Part I – Monday afternoon”	60%	40%	_____	_____	_____
Monday Dinner at Timberlodge Steakhouse	80%	10%	10%	_____	_____
“Intelligent Utility & IT Metrics”	50%	50%	_____	_____	_____
“Leadership Culture/Organizational Effectiveness”	10%	70%	20%	_____	_____
“IT Roundtable Part II – Tuesday morning”	70%	30%	_____	_____	_____
Rate your hotel experience/meeting room, etc.	80%	20%	_____	_____	_____

## What IT Workshop topics (and speakers) would you like presented next year?....

*SmartGrid Updates from all company’s ... Future (3-5 yr.) SmartGrid Strategy ... MDM – Meter Data Management systems ... IT Metrics ... SmartGrid updates ... SmartGrid initiatives ... Progress of IT and Federal Stimulus projects ... Additional SmartGrid topics ... Collaboration ... SmartGrid – last year vs. this year ... Changes in IT Metric measurements ...*

## Please comment on the “Economic Value” of participating and continuing this NCEA event:...

*Roundtable discussions were very good , new ideas ... Learned nuggets on SmartGrid to consider for our initiatives ... Networking and off-agenda discussions were very useful ... SmartGrid discussions were very helpful ... Value in knowing and learning what is working and what isn’t working, and what should be done differently ... Great networking and learning opportunity ... Get to see what other IT shops are dealing with and how other utilities handle their issues ... NCEA and this workshop is very beneficial and cost-effective for our company ... This meeting has excellent value – the interaction among the group participants is excellent ... Best value in our industry – hands down! ...*

**THANKS FOR COMPLETING THIS SURVEY!**



# North Central Electric Association

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## Past NCEA IT Workshop Sites & Host Utilities:

March 2003 – Duluth, MN & ALLETE-Minnesota Power

September 2003 – Rapid City, SD & Black Hills Corporation

September 2004 – Branson, MO & Empire District Electric Company

September 2005 – Bismarck, ND & Montana-Dakota Utilities

September 2006 – Sioux Falls, SD & NorthWestern Energy

September 2007 – Green Bay, WI & Integrys Energy Group

September 2008 – Fargo, ND & Otter Tail Power Company

September 2009 – Duluth, MN & ALLETE-Minnesota Power

September 2010 – Minneapolis, MN & Xcel Energy Inc.

## 2010 NCEA IT Workshop

**September 13 & 14, 2010**

**Meetings: Xcel Energy Corporate Headquarters**

**Lodging: Minneapolis Marriott Hotel**

*Workshop Chair & Host: Rich Greenslit, Xcel Energy*

