

# Survey Results ~ 2008 NCEA IT Workshop ~ Fargo, ND

***We love to hear your comments – it makes us better the next time!***

**Take a moment to complete this satisfaction survey. Your answers help shape next years' workshop. Results will be posted on your NCEA website within ten business days at – [www.ncea-online.org](http://www.ncea-online.org).**

	Exceptional	Good	Average	Below Avg.	Poor
<b>Overall – Rate This NCEA Workshop</b>	60%	33%	_____	_____	N/A 7%
<i>Rate the NCEA: registration process – Did you have adequate notice, etc.?</i>	53%	33%	7%	_____	N/A 7%

**Provide your general workshop comments:**

*Great job coordinating Dale!...As always two days well spent...Good presentation topics – roundtable discussions were beneficial for current issues and challenges...As always – love the roundtable...Excellent workshop with great information...Very good sessions. The roundtable discussion was excellent. Smart Grid and Security participation was great...Didn't get registration info until later...great chance to get ideas from others.*

**Rate these General Session presentations:**

"Smart Grid City – Back Office..."	73%	20%	7%	_____	_____
"Microsoft SharePoint – Practical Applications"	7%	40%	33%	20%	_____
"Managing Mobile Devices"	47%	40%	13%	_____	_____
"IT Roundtable – Monday PM"	53%	47%	_____	_____	_____
Monday Dinner @ The Lone Star	47%	53%	_____	_____	_____
"Overcoming Generational Obstacles"	47%	53%	_____	_____	_____
"IT Roundtable, continued – Tuesday AM"	53%	40%	_____	_____	N/A 7%
Overall: meals and lodging	27%	60%	13%	_____	_____
Please rate your hotel experience	27%	60%	7%	_____	N/A 7%
Please rate our meeting room facility	20%	53%	20%	_____	7%

**What IT Workshop topics (and speakers) would you like presented next year?**

*IT – partnering with the business. Does it? Can IT create hard dollar savings? How is IT success measured?... A general "people"(non IT specific) topic is always good...Would like to hear about MDU's CIS implementation...Changes in Smart Grid. AMI experience. Cloud computing direction/experience...Tools and techniques for asset management. Changing landscape of IT security... Staffing survey c/o NCEA and Joy F. of OTP*

**Please comment on the "Economic Value" of participating and continuing this NCEA event:**

*Registration is very reasonable for the benefits. I've enjoyed it...Great value...The interaction with other utilities is valuable - for current issues plus communicate about whatever new challenges that you face...It was a good opportunity for me to meet with my peers that are responsible for similar activities...Awesome value...Very worthwhile...Excellent value...Great time to network with other IT personnel in our industry. Excellent learning opportunity...Very good value. Excellent participation and networking...*

**2009 IT Workshop – September 13-15, 2009 – Duluth, MN**  
**Host: Lori Frisk, Allete-MN Power**