

NCEA 2006 IT Workshop • Sioux Falls, SD • Survey Results

12 Responses out of the 18 attendees

| | Exceptional | Good | Average | Below Avg. | Poor |
|---|-------------|---------|---------|------------|------|
| Overall -- Rate This NCEA Workshop | 6 – 50% | 6 – 50% | - | - | - |

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|--|---------|---------|---|---|---|
| Rate the NCEA: registration process – Did you have adequate notice, etc.? | 6 – 50% | 6 – 50% | - | - | - |
|--|---------|---------|---|---|---|

Provide your general workshop comments: *Great to meet and talk to others in our business and share our similar experiences and project results...Excellent workshop... Very worthwhile ...This is a great group, I learned a lot from this workshop, keep it up!...All sessions were good, the new construction process was a bit too detailed for me...An excellent event, I plan on it annually...Good topics and great discussions... Very good event – a open and cordial group of people providing great IT discussions...*

Rate the following sessions:

| | | | | | |
|---|---------|---------|---------|---|---|
| “IT: A Major Answer – by Warren Causey” | 5 – 42% | 7 - 58% | - | - | - |
| “IT Demo: Managing NWE’s IT During Change” | 6 - 50% | 5 – 42% | 1 - 8% | - | - |
| “Entergy’s Disaster Recovery - The Katrina Way” | 6 – 50% | 6 – 50% | - | - | - |
| “IT Roundtable – Monday PM” | 3 - 25% | 9 - 75% | - | - | - |
| Monday Dinner @ Minerva’s | 9 – 75% | 3 - 25% | - | - | - |
| “NWE’s New Construction & SAN...” | 5 - 42% | 4 - 33% | 3 – 25% | - | - |
| “IT Roundtable...continued – Tuesday AM” | 4 – 33% | 7 - 58% | 1 - 8% | - | - |
| Overall: meals and lodging | 5 – 42% | 8 - 67% | - | - | - |
| Please rate your hotel experience | 1 – 8% | 8 – 67% | 2 – 17% | - | - |
| Please rate the meeting facilities | 5 – 42% | 7 – 58% | - | - | - |

What IT Workshop topics (and speakers) would you like presented next year?

Security, possibly NERC CIP...Aging workforce...Strategic alternatives...More technology topics (Addware, Malware, Spam filtering, IDS, etc....More roundtable discussions...Cyber-Security...What is being done to evaluate the ability of the end-user?...I would like an overview of WPS’ history, systems, call center and merger results...WPS’ issues as they go through the merger process would be a great discussion...

Please comment on the “Economic Value” of participating and continuing this NCEA event:

Travel and education are expensive no matter where you get it – this workshop was money and time well spent!...This even is very valuable to my utility – an opportunity to learn and network with regional IT peers is exceptional...An outstanding event...Well worth the investment of time and dollars to keep up networking with NCEA members. Having others to bounce ideas off throughout the year via Dale’s email questions is invaluable...This is a valuable experience that allows the sharing of experiences, providing sources for sounding board activities with others who “have been there,”. The event is long enough, yet short enough to allow participation of utility personnel...

Upcoming NCEA IT Workshops are scheduled as follows:

2007: September 10-11, 2007 in Green Bay, WI. Host is Wisconsin Public Service. Chair is Nathan Behling, WPS

2008: September 8-9, 2008 in Fergus Falls, Duluth, Milwaukee, or Minneapolis. Chair is based on host utility.